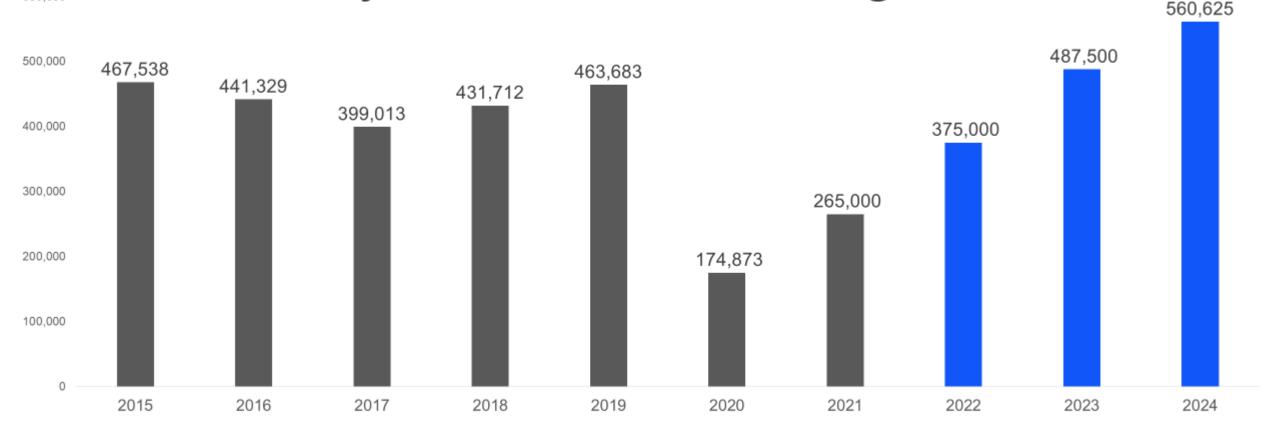
## road to recovery

#### **OVERALL PERFORMANCE**

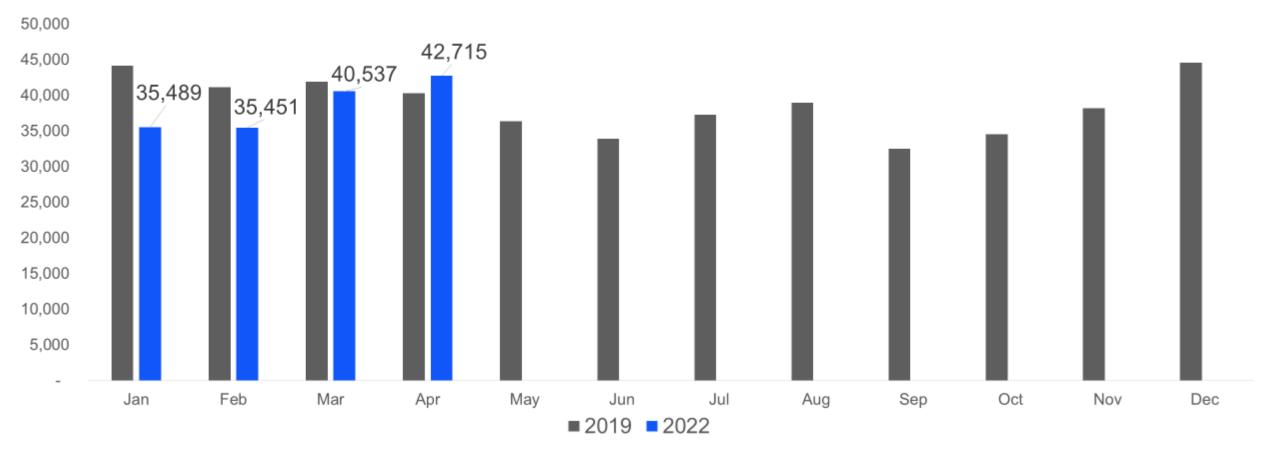
### overall History arrivals and future targets



2019 grew by 7% 2020 decreased by 62% 2021 grew by 52%

#### 2022 PERFORMANCE

### overall stayover visitors by month



Total stayover arrivals YTD: 154,192 visitors 41% of the 2022 target is achieved

### NORTH AMERICA

### 2022 target

Region	Realized 2019	Realized 2021	Target 2022	% Growth 2022/2021	Recovery rate 2022/2019	% M. Share 2022
Canada	22,100	3,573	10,000	180%	45%	3%
USA	74,050	39,095	60,000	53%	81%	16%
Total North America	96,150	42,668	70,000	64%	73%	19%

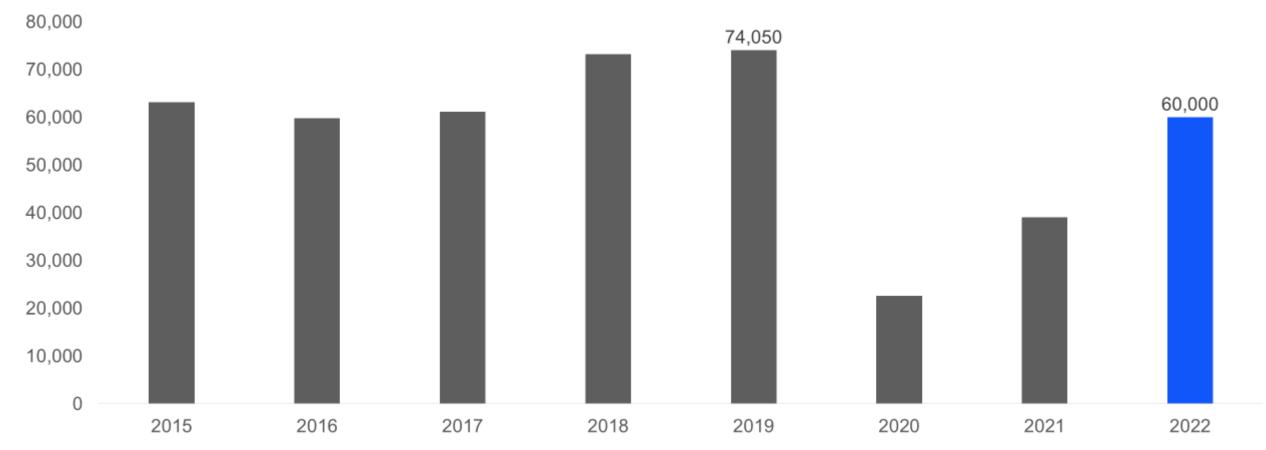
Spending per person per day: **\$262 USD** 

Current avg. nights: **7.7 nights** Avg. Nights in 2019: **6.5 nights** 

### usa

#### **HISTORY PERFORMANCE & 2022 TARGET**

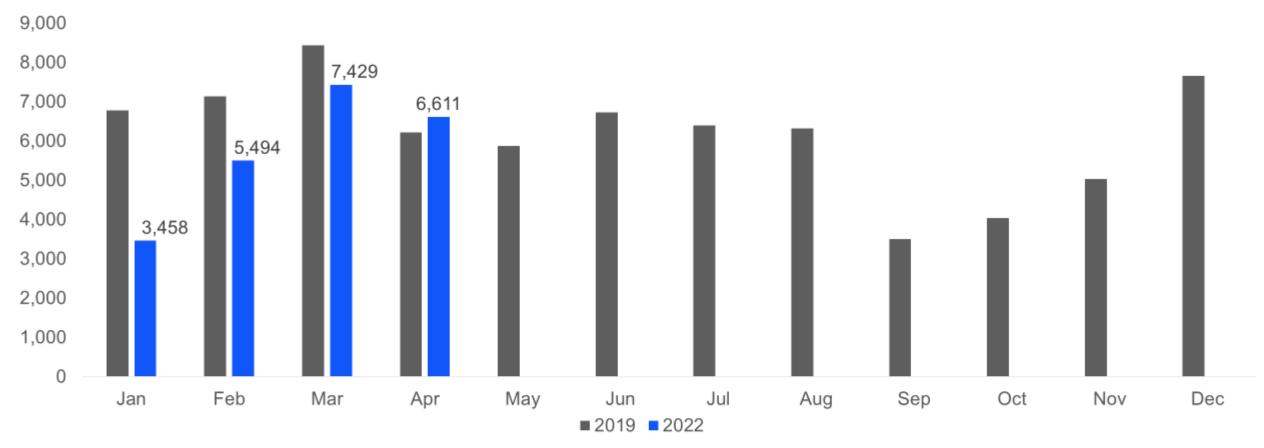
### USA 2015 - 2022



2021 realized recovery rate: 53% 2022 target recovery rate: 81%

#### 2022 PERFORMANCE

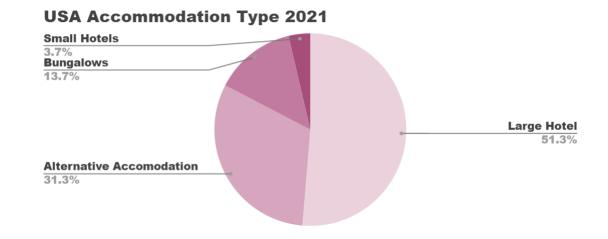
### USA 2022



Realized visitors 2019 YTD (Jan – Apr): 28,542 visitors Realized visitors 2022 YTD (Jan – Apr): 22,992 visitors Decrease of 19% visitors compared to benchmark year

### market profile & trends

- accommodation preference for the American visitor has shifted with more visitors choosing large hotels. This is a 6% increase compared to 2019 (benchmark year).
  - Large Hotel (51.3%)
  - Alternative Accommodation (31.3%)
  - Bungalows (13.7%)
  - Small Hotel (3.7%)



- with the new hotel openings we also expect to see an even more increase with the Large Hotel stays, especially with the upcoming all-inclusive and known American brand properties.
- independent travel advisors collectively are seeing a profound **surge in all-inclusive resort reservations**, tour bookings and other land-based sales that require more time for research.

### market profile & trends

- younger demographic of US visitors, in 2021 the age group of 25-44 increased to 41.7% surpassing the previously leading group of 45 to 64.
- current lead time for the American traveler is about 30 60 days. This has increased, from the
  previous shorter lead times recorded.



#### UNITED STATES OF AMERICA

# trade actions Q3 + Q4 including private sector partnership opportunities

Wholesale/ OTA co-op campaigns

Partnership host agencies

#### Trade education & e-blast

- e-blast
- Webinars (CTB& Private sector)
- Tradeshows
- FAM trips

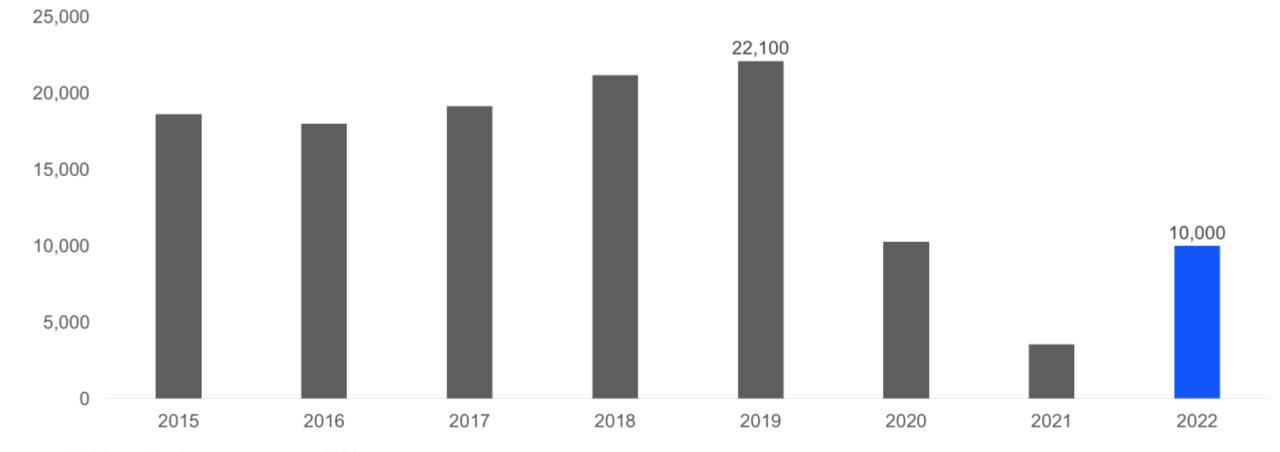




## canada

#### **HISTORY PERFORMANCE & 2022 TARGET**

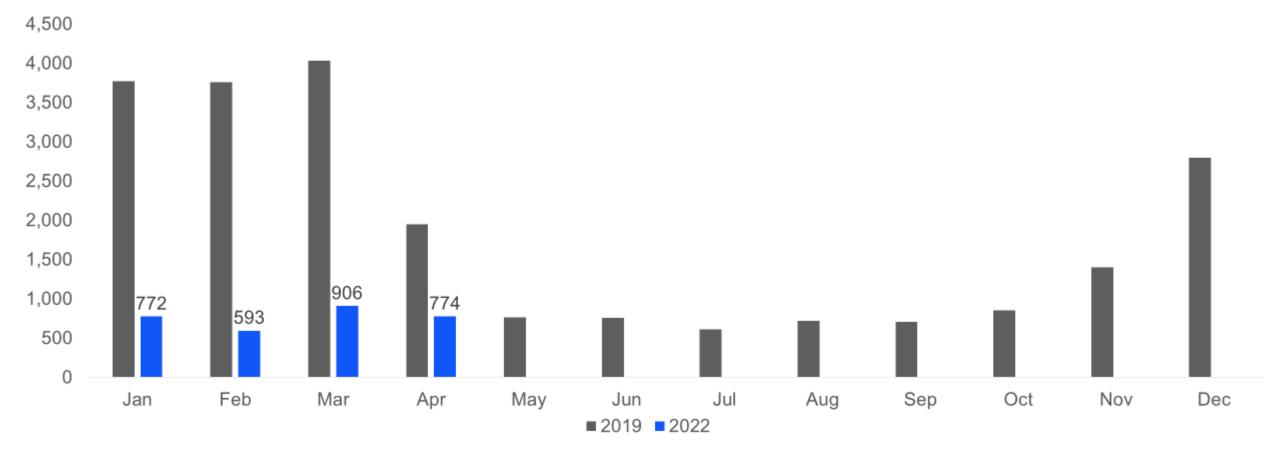
### Canada 2015 - 2022



2021 realized recovery rate: 16% 2022 target recovery rate: 45%

#### 2022 PERFORMANCE

### Canada 2022

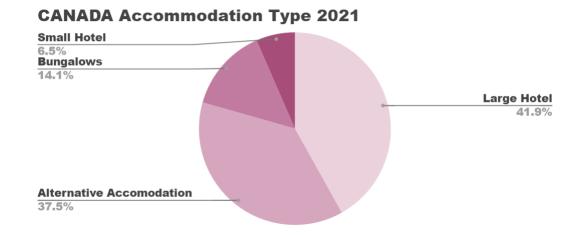


Realized visitors 2019 YTD (Jan – Apr): 13,501 visitors Realized visitors 2022 YTD (Jan – Apr): 3,045 visitors Decrease of 77% visitors compared to benchmark year

### CANADA

### market profile & trends

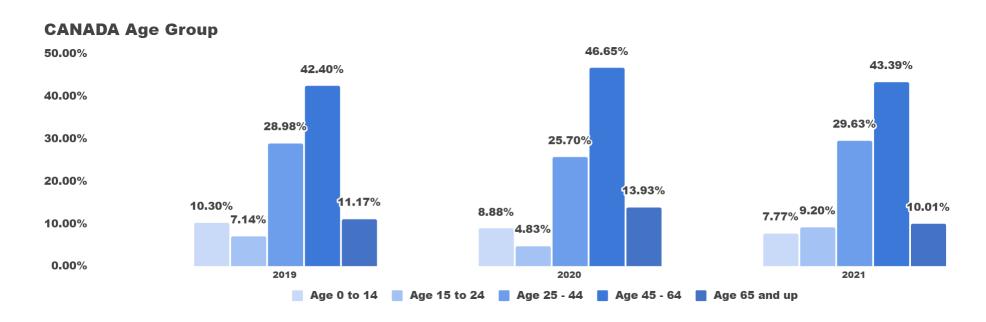
- accommodation preference for the Canadian visitor has remained unchanged:
  - Large Hotel (41.9%)
  - Alternative Accommodation (37.5%)
  - Bungalows (14.1%)
  - Small Hotel (6.5%)
- with the **new hotel openings** we also expect to see an increase in Canadian interest, especially with the all-inclusive brands.





### market profile & trends

- the age group for Canadian visitors also remains unchanged with 43.39% are between the ages
  of 45 to 64.
- average lead time for the Canadian traveler is about 90 days. This has decreased due to the uncertain nature of travel and travel restrictions.



# trade actions Q3 + Q4 including private sector partnership opportunities

### Wholesale/ OTA co-op plans

• Resume co-plans

#### Trade education & e-blast

- e-blast
- Webinars (CTB& Private sector)
- Tradeshows
- FAM trips







#### One part Serenity, One part Adventure, All Curaçao!

Join us to learn more about Curaçao. This Southern Caribbean island destination offers a rugged terrain as the perfect backdrop for all types of travelers: adventure seekers, beach bums, divers, history buffs, epicureans and modern city explorers.

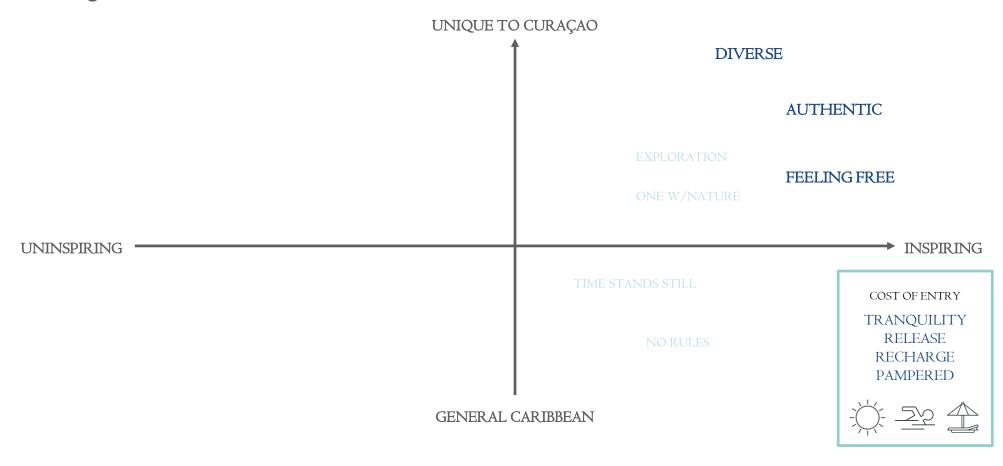
May 17, 2022 01:00 PM ET





#### STRATEGIC FOUNDATION

Even though the campaign has gone through an evolution since its inception, the core strategic foundation has remained.



#### **CURRENT STATE: CAMPAIGN EVOLUTION**

Since 2018, the campaign direction has shifted, giving way to a more simplified approach while maintaining its color, vibrancy, and emotional messaging.

In what was originally a more graphic — somewhat ethereal — representation of what it felt to be on the island, has progressed to showcase **true-to-life depictions** to provide a clear visual of the island, always with the safety and wellbeing of travelers in mind.

"Welcome Back" has now further evolved to show the unique blend of culture, adventure, and European-Caribbean flair of Curaçao, ready to safely welcome visitors. Throughout this process, the strategic foundation of the campaign has remained intact. Landscapes, city portraits, and lifestyle scenes give travelers visuals to dream about and plan for their next trip.



### **MANIFESTO**

We don't live our everyday lives in bold, vivid color. Colors naturally fade into the background, and parts of us fade along with them. But when you get off that plane, it hits you. It's not that you're a whole different person; you're just seeing those colors more clearly, and everything around you shines brighter than ever.

You'll get back on that plane eventually, and tell everyone about the great time you had.

But you won't have words for that feeling – the one that let you shine. Maybe you'll tell them they'll just have to feel it for themselves.

### Curação. Feel it for yourself.

# q&a

## masha danki